

EAST COUNTY FIRE & RESCUE
Policies, Procedures, and Guidelines

SUBJECT: Dispatch via Cell Phone Text

PPG NUMBER: 50.1

PAGE 1 of 1

DATE OF ISSUE: 5-15-2012

APPROVED BY: 

Board Chair

REVIEWED: _____

Date

BY: _____

Initials

POLICY:

East County Fire & Rescue allows Members of the agency to use Cell Phone Text Messaging to receive dispatch information from CRESA and East County Fire & Rescue and its members. The option of using Text Messaging is a personal "Opt-In" format.

East County Fire & Rescue does not accept any financial responsibility for member's cell phone, cell phone account, and/or costs associated with text messaging. East County Fire & Rescue does not require its Members to use their cell phones to receive dispatching information, but rather allows those Members who would prefer this form of communication to do so.

Those who "Opt-In" to Text Messaging understand that East County Fire & Rescue retains the right to access the Members "Text" history from their cell phone provider. Text history request will be limited to texts related to CRESA and/or East County Fire & Rescue and its membership when the need arises (see attached waiver).

Those who "Opt-In" understand it is their responsibility to retain an active account with their cell phone provider, and to notify East County Fire & Rescue when changing providers or when service has been interrupted.

Confirming that dispatches are being received is the Member's responsibility and not that of CRESA or East County Fire & Rescue.